

A Pollution Incident Response Management Plan (PIRMP) must be prepared for all Projects based in NSW that hold an Environmental Protection Licence (EPL), or for any project if directed to prepare one by the EPA. This PIRMP has been prepared for the Bettergrow Pty Ltd composting facility at 74 Lemington Road Ravensworth NSW which holds EPL 7654.

It is a requirement under Clause 98D of the Protection of the Environment Operation Amendment Regulations 2012 that this PIRMP be made publicly available within 14 days after it is prepared on a publicly accessible (Company) website or, if there is no such website, by providing a copy of the plan, without charge, to any person who makes a written request for a copy.

The objectives of this PIRMP are to:

- Ensure comprehensive and timely communication about a pollution incident to staff at the premises, the Environment Protection Authority, Singleton Council and other relevant authorities specified in the POEO Act, and people outside the project who may be affected by the impacts of a pollution incident (i.e. local community including businesses);
- Minimise and control the risk of a pollution incident associated with the operation of the facility by identifying risk and the development of actions to minimise and manage those risks; and
- Ensure that the PIRMP is properly implemented by trained staff, identifying persons responsible for enacting it and ensuring that the plan is regularly tested for accuracy, currency and suitability.

1) External Notification Protocol

The following authorities must be contacted in the order below immediately for pollution incidents that threaten or cause material harm to the environment.

Table 1 External Notification Protocol

Authority	Phone Number
Emergency Services – Fire and Rescue NSW Police NSW Ambulance Service	000*
*Only ring 000 if the incident presents an immediate threat to human health or property and requires Emergency Services. If the incident does not require an initial combat agency or once the 000 call has been made, notify as listed below	
EPA Pollution Hotline	131 555
Ministry of Health – Singleton Hospital	02 6571 9222
SafeWork NSW	131 050
Local Authority – Singleton Council	02 6578 7290
Fire and Rescue – Station 444 Singleton Fire Station	02 6572 1495
Department of Planning and Environment	Via Major Projects portal

When notifying authorities that a pollution incident has occurred, the following information must be provided:

1. The time, date, nature, duration and location of the incident
2. The location of the place where pollution is occurring or is likely to occur
3. The nature, the estimated quantity or volume and the concentration of any pollutants involved, if known
4. The circumstances in which the incident occurred (including the cause of the incident, if known)
5. The action taken or proposed to be taken to deal with the incident and any resulting pollution or threatened pollution, if known.

If information required in items 3, 4 and 5 are not known when the initial notification is made but becomes known afterwards, that information must be provided to the authority immediately after it becomes known.

2) Community Notification and Action Protocol

Notification to any residents, businesses or other premises that may be affected by the pollution incident may include the following:

1. Details of the pollution incident and extent of impact (as known at the time)
2. Safety warnings and recommendations to prevent/minimise impacts, if required
3. Potential impacts on the operation of local businesses, if required

In the event of a pollution incident which has the potential to impact the local community, the Site Manager will notify the Environmental & Regulatory Compliance Manager who will determine if community notification is required. Appendix 1 provides contact details of those businesses immediately surrounding the facility and includes emergency contact details for quick reference in the event of an incident. The nearest residential receiver (the village of Camberwell) is approximately 6.8km south of the site. The closest natural water course, Bayswater Creek, is over 500m west of the site.

The following table lists the mechanisms to be followed in the event that a pollution incident has the potential to impact the surrounding community in order to minimise the risk of harm.

Table 2 Community Notification and Action Protocol

Pollution Incident Scenario	Potential Impacts	What to do (response)	Who to Notify	When to notify	Communication Mechanism
Off-site odour emissions	Amenity Air quality Complaints	Apply a 'cap' of matured compost (up to 150-200mm thick if screened) on the offending windrow For detention basin check aerator is operating	EPA Singleton Council Adjacent businesses	Immediately after controlling emission where community impacted - including adjacent businesses	Telephone
Off-site dust emissions	Air quality Amenity Complaints	Use dust suppression immediately to control source NOTE water used for dust suppression on compost hardstand/windrows can be sourced from the leachate detention basin. ALL OTHER dust suppression water must be sourced from the southern void water body	EPA Singleton Council Adjacent businesses	Immediately after controlling emission where community impacted - including adjacent businesses	Telephone
Uncontrolled release of leachate	Contamination of surface water or groundwater	Check bunding and flow paths integrity and immediately repair with clay. Clean out swales if necessary Clean out excess sediment from basin	EPA Singleton Council Adjacent businesses	Immediately after controlling/ containing release	Telephone
Smoke from smouldering stockpile/fire	Air quality Amenity Complaints	Dig out hot spot with excavator and spray with water to cool down	FRNSW if fire cannot be contained EPA Singleton Council Adjacent businesses	Immediately where community impacted - including adjacent businesses	Telephone

Appendix 1 Emergency Contact List

EMERGENCY ADDRESS: 74 LEMINGTON ROAD, RAVENSWORTH	
Fire/Ambulance/Police	000
EPA Pollution Hotline	131 555
Department of Primary Industries NSW (for Phylloxera host plant material)	1800 084 881
Ministry of Health – Singleton Hospital	02 6571 9222
SafeWork NSW	131 050
Local Authority – Singleton Council	02 6578 7290
Fire and Rescue – Station 444 Singleton Fire Station	02 6572 1495
RMS (for traffic incidents/road condition reporting)	131 700
Matthew Parkinson – AGL	0407 819 236
AGL Site Emergency Coordinator	02 6542 0555
Zac Rowlandson – Bettergrow CEO	0411 729 732
Roger Crisp – Biosolids Manager	0427 210 070
Mark Waldron – Operations Manager	0435 402 885
Todd Wurth – Site Coordinator	0467 019 670
Jacqueline Blomberg – Environmental Manager	0436 609 556
Victor Bendeviski – Environment & Regulatory Compliance	0410 327 635
John Borg – Managing Director	0412 433 587