



Pollution Incident Response Management Plan

Space Urban Glenlee

Bettergrow EPL 1596

A Pollution Incident Response Management Plan (PIRMP) must be prepared for all Projects based in NSW that hold an Environmental Protection Licence (EPL), or for any project if directed to prepare one by the NSW EPA. This PIRMP has been prepared for Space Urban Glenlee and should be read in conjunction with the WHS Department document **Site Emergency Plan – Glenlee Site**.

It is a requirement under Clause 98D of the Protection of the Environment Operation Amendment Regulations 2012 that certain sections of the Plan are made publicly available on the website within 14 days after being prepared and approved for issue/use. The sections are those that cover procedures for contacting the relevant authorities and communicating with the community.

Sections 1 & 2 of Space Urban Pollution Incident Response Management Plan meet the requirements of Clause 98D and have been extracted and made available on the Bettergrow website as Bettergrow are the licensee (EPL 1596).

[Environmental - Bettergrow](#)

The objective of this PIRMP are to:

- Ensure comprehensive and timely communication about a pollution incident to staff at the premises, the Environment Protection Authority, Campbelltown City Council, Camden Council and other relevant authorities specified in the POEO Act (such as NSW Ministry for Health, SafeWork NSW, and Fire and Rescue Services NSW), neighbouring businesses within the Glenlee Precinct and other people outside the project who may be affected by the impacts of a pollution incident.
- Minimise and control the risk of a pollution incident associated with the construction and operation works at Space Urban Glenlee by requiring identification of risks and the development of planned actions to minimise and manage those risks.

Ensure that the PIRMP is properly implemented by trained staff, identifying persons responsible for enacting it and ensuring that the plan is regularly tested for accuracy, currency and suitability.

1) External Notification Protocol

The following authorities listed in **Table 1** must be contacted in the order below immediately for pollution incidents that threaten or cause material harm to the environment.

Table 1 External Notification Protocol

Authority	Phone Number
Emergency Services – Fire and Rescue NSW Police NSW Ambulance Service	000*
*Only ring 000 if the incident presents an immediate threat to human health or property and requires Emergency Services. If the incident does not require an initial combat agency or once the 000 call has been made, notify as listed below	
EPA Pollution Hotline	131 555
Ministry of Health – Camden Hospital	4634 3000
SafeWork NSW	131 050
Local Authority – Camden Council	4654 7777
Local Authority – Campbelltown City Council	4645 4000



Authority	Phone Number
Fire and Rescue Camden	4658 1688 (when HAZMAT not required)
Fire and Rescue Campbelltown	4634 6088 (when HAZMAT not required)

When notifying authorities that a pollution incident has occurred, the following information must be provided:

1. The time, date, nature, duration and location of the incident
2. The location of the place where pollution is occurring or is likely to occur
3. The nature, the estimated quantity or volume and the concentration of any pollutants involved, if known
4. The circumstances in which the incident occurred (including the cause of the incident, if known)
5. The action taken or proposed to be taken to deal with the incident and any resulting pollution or threatened pollution, if known.

If information required in items 3, 4 and 5 are not known when the initial notification is made but becomes known afterwards, that information must be provided to the authority immediately after it becomes known.

2) Community Notification and Action Protocol

Notification to any residents, businesses or other premises that may be affected by the pollution incident may include the following:

1. Details of the pollution incident and extent of impact (as known at the time)
2. Safety warnings and recommendations to prevent/minimise impacts, if required
3. Potential impacts on the operation of local businesses, if required.

The Space Urban site is located approximately 5.5km southeast of Camden. The premises is located wholly within the Glenlee (industrial) Precinct. Other key features near the Space Urban site include:

- Hume Highway to the east
- Australian Botanic Gardens to the northeast
- Other neighbouring industries

In the event of a pollution incident, Space Urban has the following processes for contacting the community:

- Where an incident occurs, Space Urban will immediately contact the appropriate regulatory authorities listed in **Table 1** above
- The Site will consult with these appropriate regulatory authorities to determine if the community is to be notified of the pollution incident
- The Site will discuss with the appropriate regulatory authorities and determine the most relevant communication strategy such as website, media release (can only be authorised by Space Urban CEO), direct contact with those potentially impacted
- The results of any pollution incident will be published on the Bettergrow website (as the licensee)

Table 2 provides a detailed list of local business neighbours and other agencies including contact numbers which is to be referred to if notification is deemed necessary.

The process for notifying stakeholders listed in **Table 2** will relate directly to the nature of the hazard posed by the pollution incident.

In the event that there is an unacceptable risk to the community from the incident, the identified community will be notified. In the case of a site-related incident, the communications strategy will be coordinated with the Site Co-ordinator.



Other notification procedures include face to face, telephone contact with neighbouring properties, letterbox drops to local community and updates to the Site website.

Table 2 Community Notification Contact List

Other Agencies to be notified only if relevant	
Sydney Catchment Authority	1800 061 069
Roads and Maritime Services (road spill)	13 27 01
NSW Office of Water	8838 7885
Poisons Information Centre	13 11 26
Narellan Police	4632 4499
Endeavour Energy (powerline emergencies)	13 10 03
Owners or occupiers of premises in the vicinity	
SADA Group	4654 9400
Australian Botanic Garden	4634 7935
Tripodi Transport	4658 0934
Veolia Camden Organic Resource Recovery Facility	13 13 35
Icehouse Logistics Container Yard	No phone number
ADCO Trailers	4658 2844